

New Forest Citizens Advice.

We are here to help you.

We're an independent charity offering **free, confidential** advice **online** and **over the phone**.

Coronavirus has made life hard for many people in the New Forest, and we're here to help everyone.

We give **up-to-date** advice on:

- benefits
- work
- debt and money
- immigration
- consumer rights
- housing
- family issues
- law and courts
- problems with healthcare

You can give someone you trust permission to call on your behalf. Remember to stay 2 metres apart to keep yourself and others safe.

If you need help, please get in touch.

New Forest Advice Line: 0300 3309 009



**citizens
advice**

New Forest

Contact us

New Forest Advice Line: **0300 3309 009**

Visit our national website for advice online: **citizensadvice.org.uk**

Online web form: **newforestcab.org.uk/contact-us/email-advceline**

Chat with an adviser online: **citizensadvice.org.uk/webchat**

Call us:

England: 03444 111 444 Wales: 03444 77 20 20

If you're hard of hearing, use our text relay to type your questions and get typed information back:

England: 03444 111 445 Wales: 18001 0808 223 1133

Calls cost the same as calling landline numbers.

You might have to wait a while to speak to an adviser – please bear with us. In most areas we offer a translation service if English isn't your first language. In some areas we offer British Sign Language (BSL) interpretation.

What you'll need: If you're calling from a mobile, you may need to give us an example of a local landline number, so we can put you through to a local adviser if one is available.

It's a good idea to have any paperwork that relates to your issue next to you when you contact an adviser. This might include letters, statements and other relevant documents.



Citizens Advice is an operating name of the New Forest Citizens Advice Bureau.
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